

The First English Exam

Grade : 4MS
Time : 1h30

Said Bousbaa Middle School
School Year : 2014/2015

*Mr. Paul Reynold
12 Lilas Street
Worth Town, Colorado
10/10/2014*

*Mr, Manager, Kevin Bruce
The Four seasans Restaurant
The Marina Sight, Worth Town, Colorado*

Dear Sir,

I am writing to draw your attention to the awful situation of your restaurant. It's worsening ; the prices are expensive, food and dishes are common and the waiters are rude and inappropriate.

My wife and I have been to your restaurant last week, to celebrate our wedding anniversary. It was a big mess. The waiters were rude ; we waited for more than half an hour to get our oders. The soup was cold and salty. They used frozen mean and canned vegetables. We couldn't eat it. It was horrible ! I checked the menu once again to change, but nothing interresting. The menu was very poor and limited. So, we ordered some french fries, salad and some grillades ; just to save our dinner. I tried to manage but unfortunately, we were very embarrassed and dissatisfied.

Later on, the waiter brought us the bill which was really shocking. It was very exaggerated. The prices were more expensive than usual and unjustified. Why paying so much for a poor menu, a horrible food and a very bad service !? It was a disasterous dinner. I would like you to improve your service and try to review your prices. Ask the waiter to be more appropriate and tolerant with the customers ; they should change their attitude. Also, the chef must check and review the menu and recipes ; he must use fresh vegetables and meat. Sir, I am a regular customer and I hope your restaurant will get its fame and allure soon again.

*Respectfully
Mr. Paul Reynold*

Part One.

A/ Reading comprehension :

a/ : Read the letter and fill the chart : 3pts

Receiver	Problem	Requests / expectations	Sender

b/ : Read and answer correctly :

1. what occasion did Mr Paul celebrate with his wife ?
2. what did they eat for dinner ?

